**Terms and Conditions**

* **Recycle 1st** undertakes to collect materials to be recycled from the Customer on agreed designated days but reserves the right to arrange for collection on alternative days as circumstances may dictate.
* Recycle 1st after collection of recycling will ensure that all recycling has been removed and that the area is left in the same state found.
* The **customer** will ensure that the categories of waste are on recycle 1st’s prescribed list. All waste will be placed in bags and that this bag is knotted, to prevent littering while transporting your materials! **If you are bags are contaminated with food waste, we will not be able to collect.**
* Bags need to be placed on the customers curb outside their property on the pre- arranged collection day, by 8am or unless an alternative arrangement has been made. (RESIDENTIAL ONLY)
* BAGS – Weekly collections – up to 4 bags of recycling fortnightly – up to 3 Bags
* Cardboard boxes must be **flattened** if any are found whole, they will not be collected. No separation of recycling is required but is appreciated.
* All plastic and tin recyclables need to be rinsed out for hygiene purposes. The sorting of materials are done by hand, so do not include unrinsed items (especially meat trays and milk bottles).
* It is the responsibility of the customer to place recycling ready for collection. In the event that recycling is not put out or Recycle 1st has not been advised to not collect, the collection will be charged to the customer’s account.
* Collections are always paid in advance and not in arrears. If notice of cancellation of service is not received by Recycle 1st, the Customer is responsible for payment of service charges until such notice is received.
* Please use your **name and** **surname** as the **Reference**.
* Recycle 1st’s nominated Bank account details are: First National Bank Cheque Acc: 62293005833, Epping Branch 200810
* Recycle 1st will not be responsible for any loss or damage, whether direct, indirect or consequential, suffered by the Customer in respect of his property or person or any third party or person, arising from or in connection with the service provided. The Customer accepts the service at its sole risk.
* **In the event that the City of Cape Town starts a recycling collection program in your area, and you have paid in advance for collection, you will be requested to continue with our service until it has expired. No refunds will be entertained.**
* Thank you for completing this registration form.

**Agreement**

Upon subscribing to the service, the customer shall agree to the above terms and conditions.